



## **GRIEVANCE / COMPLAINT REPORTING**

You may lodge a complaint without concern for reprisal, discrimination, or unreasonable interruption of service. To place a grievance, please call [516-876-0100](tel:516-876-0100) and speak to the Pharmacy Administrator. If your complaint is not resolved to your satisfaction within 5 working days, you may initiate a formal grievance, in writing and forward it to the Governing Body. You can expect a written response within 14 working days or receipt.

You may also make inquiries or complaints about this company by calling:

### **URAC**

1220 L Street, NW  
Suite 400  
Washington, D.C. 20005

Phone: (202) 216-9010

Fax: (202) 216-9006

[https://www.urac.org/complaint\\_step3b/](https://www.urac.org/complaint_step3b/)

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### **Office of Inspector General, Department of Health and Human Services HHS-Tips Hotline**

P.O. Box 23489  
Washington, D.C. 20026

Phone: (800) HHS-TIPS

Phone: (800) 447-8477

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### **US Department of Labor OSHA**

Phone: (800) 321-OSHA(6742)

[www.osha.gov](http://www.osha.gov)

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### **New York Board of Pharmacy**

Phone - 800-442-8106

Fax - 212-951-6420

Email - [conduct@mail.nysed.gov](mailto:conduct@mail.nysed.gov)

<http://www.op.nysed.gov/contact.htm>

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### **ACHC**

Phone: (919) 485-1214

Fax: (919) 785-3011

<http://www.achc.org/contact/complaint-policy-process>